



PRESS RELEASE

Haley and Lagan Expand Strategic Partnership Serving Public Sector Clients

Haley's Natural Language Technology, Time-Based Reasoning, and Full Auditability Strengthen Lagan's Solutions for Social Service Agencies and Citizens' Benefits Eligibility Determination

Washington, DC – May 12, 2008 - Haley Limited, the technology leader in business rules management systems, announced today that its strategic partnership with Lagan has expanded to enable Lagan to deploy Haley Office Rules within its case management and customer relationship management solutions for government and public-sector clients worldwide.

The agreement broadens and deepens a May 2007 OEM alliance between Lagan and Haley Systems, a Pittsburgh-based provider that was acquired by RuleBurst Limited of Sydney, Australia, in November 2007. Under the previous arrangement, Lagan offered Haley Business Rules as an optional plug-in capability within its Human Services Suite.

The new contract between Lagan, which specializes in solutions that effectively and efficiently connect governments and their citizens, and the expanded company, now known as Haley Limited, adds the unique natural-language authoring capabilities of Haley Office Rules and Haley's Determinations Engine to Lagan's offerings.

Haley Office Rules is the only platform that enables analysts and rules specialists to author rules using Microsoft Word rather than computer programming code. The solution extracts rules directly from written documents and legislative directives. When coupled with Haley's Determinations Engine, it is a unique and highly responsive platform for benefits eligibility and other determinations applications that are governed by legislation and regulations.

Other singular capabilities that Lagan will enjoy include Haley's patented time-based reasoning, which allows for changes which are made over time to legislation and policy and to citizen or client circumstances without the need for multiple sets of rules.

Haley's full audit capabilities, another differentiator, deliver a post-determination audit trail that ties back to the original legislation and cites the sections of the law or regulation that were applicable to the eligibility decision for any given case.

Agreement Spurs Haley's Expansion in Americas, Enables Lagan to Expand Offers to Other Agencies within Its Government Client Base

"We looked at a number of platforms and saw that Haley's determinations engine is the best in the market today. That is especially important to Lagan, because benefits determination and administration represent a crucial and fast-growing requirement of our public sector clients," said Lagan CEO, Des Speed.

"But beyond the superior technology we'll have available, we are particularly pleased to deepen our joint efforts with the new and expanded Haley Limited because the company has proven itself over many years of serving the same type of public sector clients as Lagan. They have a global footprint and expertise in our chosen markets. I can see strong possibilities for our using Haley technology to bring our solutions to additional agencies of our government clients, such as departments of licensing and motor vehicle registration," continued Speed.

Haley Senior Vice President, Global Sales and Marketing, Matt Cahir, commented that the agreement announced today fits well with Haley's ambitious post-merger expansion plans, particularly within the Americas. Lagan is one of several strategic partners with whom Haley collaborates to develop and deliver market-leading rules-based solutions to both government and commercial enterprises.

"We look upon today's announcement as further validation of the leadership position that Haley has worked so hard to build within the social services vendor community," Cahir remarked. "We also offer a number of solutions that complement the Lagan suite of products and will be useful to their government clients, and we look forward to jointly exploring how we might best meet those clients' needs.

"In our own service to clients of the public sector, our goal has always been to ensure that citizens and constituents everywhere receive the best in services and all of the benefits to which they are legally entitled," he concluded.

About Lagan

Lagan specializes in delivering world-class solutions that effectively and efficiently connect governments and people. More than 160 government agencies on five continents rely on Lagan's innovative, cost-effective enterprise case management (ECM) solutions for customer relationship management (CRM), 311 non-emergency call centers, and human services. Lagan has received the Deloitte Technology Fast 50 Award each of the last six years in recognition of superior revenue growth. Today, Lagan's award-winning software is the choice for governments seeking a low-risk solution that delivers real value in record time. Founded in 1994, Lagan is privately held and employs more than 250 people worldwide. For more information about Lagan, please visit www.lagan.com.

About Haley Limited (www.haley.com)

Haley's comprehensive suite of software solutions enables clients to automate policies, manage business rules, and mitigate risk. Many of Haley's solutions feature a unique, patented natural language platform rather than programming scripts that enables users to transparently and reliably integrate business rules into enterprise processes to manage complex decisions, control compliance costs and combat fraud. Haley's global client list includes organizations in the public sector, insurance, banking, telecommunications, transportation, healthcare and manufacturing. The company is headquartered in Australia and has offices in the United States, the United Kingdom, and Singapore.

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