



## Norkom Appoints Cyndi Eggers Principal Consultant for Fraud and Compliance Solutions

### Enterprise Fraud Management Specialist Joins Financial Crime and Compliance Solutions Leader

**06 April 2009, Orlando, Florida** - [Norkom Technologies](#), an [award-winning provider](#) of financial crime and compliance solutions, today announced the appointment of **Cyndi Eggers** as **Principal Consultant for Fraud and Compliance Solutions**. A 30-year veteran of the financial services industry, Eggers will join the team of Norkom professionals at the [NACHA Payments 2009 Conference](#), from April 5-8 at the Marriott World Center in Orlando, Florida.

Eggers has been a specialist in financial crime, compliance, and operational risk for over 16 years, most recently as **First Vice President and Manager of Enterprise Fraud Management** at Washington Mutual Bank (WaMu). Her expertise in **operational risk management** enabled WaMu to be the first bank to become Basel-compliant in operational risk. She also coordinated and implemented several enterprise-wide programs that reduced consumer fraud.

Before joining WaMu, Eggers held a variety of increasingly responsible roles with Atlanta-based SunTrust Banks and rose to the post of Senior Vice President and Operational Risk Officer.

At Norkom, Eggers will work with services delivery teams to plan and implement cross-enterprise fraud and risk management solutions for the company's extensive client base of tier-one financial institutions.

"Financial institutions are under a great deal of pressure", explains Eggers. "They are contending with escalating regulatory demands arising from the current financial crisis. They must also guard against spiraling levels of fraud – both old and new - being perpetrated on them and their customers. "

"These institutions need technology solutions that will enable them to meet current and emerging regulations while defending themselves against multiple types of fraud across the entire enterprise. I have had a good deal of experience in implementing such solutions, and I look forward to sharing my knowledge and helping our clients get the most in return for their investments in technology."

Norkom's [enterprise fraud management \(EFM\) capabilities](#) were recently rated "Excellent" by a leading analyst firm. The company has been described by key industry commentators as a vendor that stands out for cross-channel/data analytics, real-time in-line payment and card fraud detection, as well as fraud case management.

[Joe Friscia](#), general manager and EVP of Norkom's business in the Americas, said "We're truly delighted to welcome on board someone the caliber of Cyndi. She is well known within financial crime and compliance circles across North America and brings exceptional experience on the client-side of implementing fraud and compliance solutions. She will work directly with clients and will be a driving force in Norkom's continued commitment to building on its fraud solutions."

Eggers graduated with honors from Berry College. She is a Certified Public Accountant, a Certified Risk Professional and a Chartered Bank Auditor, and recently served on the BITS Fraud Steering Committee.

To arrange a meeting with Eggers or other members of the Norkom team at the NACHA Conference, email [marketing@norkom.com](mailto:marketing@norkom.com) or stop by **Booth #528**.

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**About Norkom Technologies ([www.norkom.com](http://www.norkom.com))**

Established in 1998, Norkom Technologies (AIM: NORK.L, IEX: NORK.IE) enables financial organizations to take intelligent action, control defenses, and evolve strategies against fraud, money laundering, and other types of financial crime. By combining a unique investigative technology platform with deep domain expertise, Norkom has established a solid track record of reducing financial losses, protecting users' reputations, improving operational efficiencies and lowering the cost of information technology.