



Press Release

British Columbia Taps Haley and Oracle to Modernize the Province's Social Welfare System

Significant North American Social Services Implementation of Oracle's Siebel Public Sector Client Relationship Management Suite of Products Will Use Haley Office Rules and Determinations Engine for Eligibility Processing and Benefits Delivery

WASHINGTON, DC - July 9, 2008

Haley Limited today announced its participation with Oracle in a \$17.9 million (Canadian) contract for the first phase of a new integrated case management system that will upgrade and modernize the social welfare system for the Canadian province of British Columbia.

The project is a significant North American social services implementation of Siebel's industry-leading case management capability. It will incorporate the unique, natural-language capabilities of Haley Office Rules and the Haley Determinations Engine. As legislation evolves, government policies are amended, and family circumstances change, the Haley platform will help ensure that benefits are calculated accurately and consistently.

Siebel's advanced, Haley-driven eligibility processing will help ensure that the citizens served by the Ministry of Housing and Social Development and the Ministry of Children and Family Development of British Columbia receive all benefits and services to which they are legally entitled. Both ministries will use a combination of Haley, Oracle and systems integrator resources to implement the system over a period of two to five years. Haley will also support prime contractor Oracle in providing training and consulting services for the Province. As a joint venture of the two ministries, this project is expected to become a template for best practices in welfare modernization and citizen-centric social services.

Both the provinces of Canada and states in the U.S. are seeking ways to deliver benefits more efficiently. Haley, the world leader in natural-language solutions to automate legislation and policies, and Oracle, the world's largest enterprise software company, are working together to help them meet the ever-increasing demand for prompt, fair, and effective delivery of social services.

"By working with Haley, an acknowledged world leader for government eligibility determinations engine software, Oracle was able to offer a solution that will apply the specific rules that are aligned to each customer's exact policy requirements," said Kevin Curry, Group Vice President, Public Sector North America, Oracle. "The Haley relationship strengthens our commitment to the Public Sector Eligibility sector. By providing the eligibility determinations engine software in natural language, we make it easier for clients to maintain and adjust their application when legislation requires policy change."

"Eligibility determination is an indispensable part of any social services system," remarked Haley's Scott Frenndt, Vice President of Sales for the Americas. "And change is a constant – programs evolve, laws get rewritten, standards are revised, reporting requirements expand. Agencies of all types have come to understand that they need the kind of responsiveness and accountability in their systems that the case workers, welfare providers, and citizens will enjoy with the Oracle and Haley joint solution."

Haley is a member of the Oracle PartnerNetwork.

[About Haley Limited](#)

Haley's comprehensive suite of software enables clients to automate legislation and policy, manage business rules and enforce compliance. Haley's solutions feature a unique, patented natural language platform, rather than programming scripts, that enables users to transparently and reliably integrate business rules into enterprise processes to manage complex decisions, control compliance costs and combat fraud.

Haley's global client list includes organizations in the public sector, insurance, banking, telecommunications, transportation, healthcare and manufacturing. The company is headquartered in Australia and has offices in the United States, the United Kingdom, Europe and Singapore.

[About Oracle PartnerNetwork](#)

Oracle PartnerNetwork is a global business network of more than 19,500 companies who deliver innovative software solutions based on Oracle software. Through access to Oracle's premier products, education, technical services, marketing and sales support, the Oracle PartnerNetwork program provides partners with the resources they need to be successful in today's global economy. Oracle partners offer their customers leading-edge solutions backed by Oracle's position as the world's largest enterprise software company. Partners who demonstrate superior product knowledge, technical expertise and commitment to doing business with Oracle qualify for Certified Partner levels.

[Graber Associates LLC](#)

Tom Burke
617-323-5694
tom@graberassociates.net

[Haley Limited](#)

Heike Lorenz
+61 404 082 648
heike.lorenz@haley.com

[Haley Limited](#)

Peter Still
571-331-4463
peter.still@haley.com